



Hurricane Claims Handling Process

1. Storm Damage / Loss Occurs
2. Contact PGCS to Report Claim:
Phone: 1-800-237-6617 | Fax: 321-832-1448 | Email: hurricane@pgcs-tpa.com
3. Engle Martin & Associates adjuster will make contact with the Preferred Member

Preferred Disaster Recovery & Mitigation Partner

Preferred continues to bring you the response and services you need when disaster strikes. Whether it is a named storm, flooding, fire or any circumstance where you need us, we will be there. Interstate is partnering with Preferred to be our go-to response team. Working together with Interstate you can expect:

- Emergency Response Mitigation with 24/7 response - day or night, including holidays and weekends -

- Catastrophic Storm Response
- Water Damage – extraction and removal
- Drying and Dehumidification
- Fire and Smoke Damage
- Odor Control/Removal
- Document and Contents Restoration
- Temporary Power and HVAC Services



1-800-622-6433

24-HOUR EMERGENCY SERVICE
FOR PREFERRED MEMBERS

* Please be sure to inform the service advisor that answers your call that you are a member of Preferred *