



## **Hurricane Claims Handling Process**

- 1. Storm Damage / Loss Occurs
- 2. Contact PGCS to Report Claim:

Phone: 1-800-237-6617 | Fax: 321-832-1448 | Email: hurricane@pgcs-tpa.com

3. Engle Martin & Associates adjuster will make contact with the Preferred Member

## Preferred Disaster Recovery & Mitigation Partner

Preferred continues to bring you the response and services you need when disaster strikes. Whether it is a named storm, flooding, fire or any circumstance where you need us, we will be there. First Onsite is partnering with Preferred to be our go-to response team. Working together with First Onsite you can expect:

- Emergency Response Mitigation with 24/7 response day or night, including holidays and weekends -
  - Catastrophic Storm Response
  - Water Damage extraction and removal
  - Drying and Dehumidification
  - Fire and Smoke Damage
  - Odor Control/Removal
  - Document and Contents Restoration
  - Temporary Power and HVAC Services



1-800-622-6433

24-HOUR EMERGENCY SERVICE FOR PREFERRED MEMBERS

\* Please be sure to inform the service advisor that answers your call that you are a member of Preferred \*