

When Disaster Strikes, Preferred Is There



Whether it is a named storm, flooding, fire or any other natural disaster, we will be there with the response and services you need for a simplified quick recovery.

Property Appraisal Services

- Partnership with AssetWorks to provide free extensive property appraisal services for all property coverage members.
- Detailed appraisal reports to include replacement cost, construction, occupancy, protection, exposure along with photographs of structures appraised.
- Accurate declared values to protect members from possible penalties related to stated value policies.
- Online access to AssetWorks AMP for tracking of property schedules, review of appraisal values and COPE information, as well as appraisal trending.

Disaster Recovery & Mitigation

- Immediate deployment of Engle Martin field adjuster team to assess damages and provide estimation for losses.
- Prompt adjustment of claims and issue of payments.
- 24/7 Emergency Mitigation Response services, such as catastrophic storm response, water damage, extraction/drying, and content restoration through our partnership with First Onsite Restoration to quickly get your operations back up and running.
- Panel of other approved recovery vendors with structured claim payments directly paid to vendor of members choice.

Pre-Storm Preparations

- Experienced Loss Control team to assist with disaster preparedness and disaster recovery planning.
- Annual Disaster Preparedness Guide provided to all Property/Inland Marine coverage members prior to storm season.
- Storm alerts via social media
- Close monitoring of projected storm path and land fall zone to coordinate swift strategic deployment of Engle Martin field adjusters to assist members.

Claims Close Out

- Dedicated team of in-house claims adjusters for speedy and seamless claims processing.
- Easy and efficient claims process including assistance with required documentation to support FEMA claim.

Disaster Response, & Recovery Partners



PGCS Claim Services

In the event that a Property and/or Inland Marine coverage member experiences storm or other natural disaster related damages they should perform the following:

- Assess damages and prioritize by severity.
- Mitigate damages whenever possible.
- Report claims as soon as possible 24 / 7 to our TPA claims partner PGCS. Claims can be reported by toll free phone number, fax, or email.



Engle Martin & Associates

Engle Martin & Associates are independent onsite claims adjusters that are engaged by Preferred. They are the boots on the ground, onsite adjusters. Engle Martin will make initial contacts with members, discuss the claims process and schedule any inspections as needed.



First Onsite

Emergency Response Mitigation with 24 / 7 response - day or night, including holidays and weekends

- Catastrophic Storm Response
- Water Damage – extraction and removal
- Drying and Dehumidification
- Fire and Smoke Damage
- Odor Control / Removal
- Document and Contents Restoration
- Temporary Power and HVAC Services

**FOR FIRST-RATE DISASTER PREPAREDNESS AND
RECOVERY, WE ARE CLEARLY PREFERRED.**