

When Disaster Strikes, Preferred Priority Is There



Whether it is a named storm, flooding, fire or any other natural disaster, Preferred Priority is there with the response and services you need for a simplified quick recovery.

Property Appraisal Services

- Partnership with Centurisk to provide free extensive property appraisal services for all property coverage members.
- Detailed appraisal reports to include replacement cost, construction, occupancy, protection, exposure along with photographs of structures appraised.
- Accurate declared values to protect members from possible penalties related to stated value policies.
- Online access to Centurisk AMP for tracking of property schedules, review of appraisal values and COPE information, as well as appraisal trending.

Disaster Recovery & Mitigation

- Immediate deployment of Engle Martin field adjuster team to assess damages and provide estimation for losses.
- Prompt adjustment of claims and issue of payments.
- 24/7 Emergency Mitigation Response services, such as catastrophic storm response, water damage, extraction/drying, and content restoration, through our partnership with BluSky Restoration, to quickly get your operations back up and running.
- Panel of other approved recovery vendors with structured claim payments directly paid to vendor of members choice.

Pre-Storm Preparations

- Experienced Loss Control team to assist with disaster preparedness and disaster recovery planning.
- Annual Disaster Preparedness Guide provided to all members prior to storm season.
- Storm alerts via social media.
- Close monitoring of projected storm path and land fall zone to coordinate swift, strategic deployment of resources and field adjusters to assist members.

Claims Close Out

- Dedicated team of in-house claims adjusters for speedy and seamless claims processing.
- Easy and efficient claims process including assistance with required documentation to support FEMA claim.

Preferred Priority Member Recovery Partners



PGCS Claim Services

In the event that a Property and/or Inland Marine coverage member experiences storm or other natural disaster related damages they should perform the following:

- Assess damages and prioritize by severity.
- Mitigate damages whenever possible.
- Report claims as soon as possible to PGCS. Claims can be reported by phone (800.237.6617), fax or email at hurricane@pgcs-tpa.com.



Engle Martin & Associates

Engle Martin & Associates are independent onsite claims adjusters that are engaged by Preferred. They are the boots on the ground, onsite adjusters. Engle Martin will make initial contacts with members, discuss the claims process and schedule any inspections as needed.



BluSky

Emergency Response Mitigation with 24/7/365 response - including holidays and weekends.

- Catastrophic storm response
- Water extraction, drying and sanitation
- Roof damage assessment, repair and replacement
- Fire and smoke damage
- Odor control / removal
- Temporary power, trailers and HVAC services

Preferred Priority: Member Centric Disaster Response