

# iMPACT for Public Safety: Program Brief

A NEW MEMBER SERVICE OF **Preferred** IN PARTNERSHIP WITH **BENCHMARK**



## ELEVATING OUTCOMES THROUGH EVIDENCE-BASED PRACTICES

Benchmark Analytics is a research-based organization that assesses risk and statistically measures what top performing public safety agencies do differently. Preferred's loss control consultants are now delivering these insights through the **iMPACT** program. iMPACT delivers Benchmark's evidence-based practices, helping agencies of all sizes prioritize ways to:

- + Ensure the well-being of its citizens
- + Reduce risk of liability claims
- + Improve officer engagement and retention



## HOW THE IMPACT PROGRAM WORKS:

### PART 1

#### Agency completes survey

Your agency receives customized access to Benchmark's Evidence-Based Practices research. This program spans over 550 law enforcement agencies around the United States analyzing claims patterns for over 16,000 policy years. The result is a customized report identifying programs or practices your command staff can consider that shows strong statistical evidence of reducing officer injuries and agency claims.

To get started, command staff members complete a survey about their agency. Preferred's loss control consultant will follow-up to schedule a 2-hour briefing for command staff.

### PART 2

#### Evidence-based practices discussion and follow-up

In this interactive discussion, Preferred's loss control consultant and agency command staff:

- + Meet command staff; discuss agency and community context
- + Clarify survey answers
- + Discuss innovation and successes
- + Identify opportunities to deploy new evidence-based practices
- + Follow-up support

Benchmark Research Consortium includes:

555 Agencies tracking Evidence-Based Practices

Over a 25 - year time series spanning

16,000+ claims years

For more information, please reach out to your Preferred loss control consultant.