



ONLINE COURSE CATALOG

www.LocalGovU.com

844-312-9500

CONTENTS

- 2** Customer Service
 - Driving Safety
 - Economic Development
 - Education and Schools
 - EEOC and Employment Law
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 - General Health and Wellness
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- 3** General Management Skills
 - General Professional Skills
 - General Safety/Compliance
- 4** Health and Wellness for Local Gov
 - Information Technology
 - Mass Casualty Incidents for Local Gov
 - Parks and Recreation
 - Public Health and Wellness
 - Roadway and Highway
 - Water and Wastewater



The following PoliceOne Academy courses are also available for Preferred Law Enforcement members:

- 1. Responding to People with Mental Illness
- 2. Officer Wellness or Mental Health Awareness
- 3. Addressing or Managing Homeless Populations (relevant to the new Florida law)
- 4. Retaining Talent
- 5. Social Media and LE
- 6. Public Recording of Police Activities (1st Amendment)
- 7. Officer Liability
- 8. Officer Safety
- 9. Pursuit Driving
- 10. De-escalation Strategies and Techniques



CUSTOMER SERVICE

- 1H Handling Difficult Customers for Local Government
- 1H Online Customer Service Skills
- 1H Successful Customer Interactions

DRIVING SAFETY

- 1H Bus Operations: Operator Training
- 1H Bus Safety: Distracted Driving
- 1H Commercial Motor Vehicle Safety
- 1H Driving Safety for First Responders
- 2H Driving While Distracted
- 1H Motor Vehicle Incident Investigation
- 1H Transit Operations: Supervisor Training

ECONOMIC DEVELOPMENT

- 1H Business Continuity
- 1H Managing Homeless Populations

EDUCATION AND SCHOOLS

- 1H Active Shooter Preparation and Response for Schools
- 1H Bomb Threats in Schools
- 1H Coaching with Character
- 1H Effective Communication Techniques for Teachers
- 1H Volunteers Working with Children and Adolescents

EEOC AND EMPLOYMENT LAW

- 1H Discipline and Termination
- 1H Ethical Behavior for Elected Officials
- 1H Ethical Behavior for Local Government
- 1H Investigating Incidents for Local Government

EQUIPMENT SAFETY

- 1H Cemetery Maintenance
- 1H Chainsaw Safety
- 1H Commercial Lawn Mower Safety
- 1H Dump Truck Safety
- 1H Excavation Safety and Operation
- 1H Forklift Safety
- 30M Lawn Care Equipment Safety
- 1H Power Tool Safety
- 1H Stairways and Ladders - **NEW!**
- 1H Water Slide Inspections and Maintenance - **NEW!**

- 1H Water Slide Inspections and Maintenance (Colorado) - **NEW!**

FINANCIAL MANAGEMENT

- 1H Budgeting for Local Government - **NEW!**

GENERAL HEALTH AND WELLNESS

- 1H Dealing with Stress
- 1H Diabetic Emergencies
- 1H High Blood Pressure – Reducing Your Risks
- 1H Sleep and Your Health
- 1H Smoking Cessation
- 1H Tourette Syndrome and Other Neurological Disorders
- 1H Understanding Anxiety Disorders, OCD, and PTSD
- 1H Understanding Behavior, Burnout, and Depression
- 1H Understanding Prediabetes
- 1H Walking Your Way to Fitness

GENERAL HUMAN RESOURCES

- 1H Acoso Sexual en el Lugar de Empleo
- 2H Acoso Sexual para Gerentes
- 1H ADA Compliance in Business
- 1H Anti-Harassment in the Workplace
- 1H Dealing with Angry Employees
- 1H Dealing with the Media
- 1H Diversity in the Workplace
- 1H Drug and Alcohol Awareness
- 1H Family and Medical Leave Act (FMLA)
- 1H FMLA Training for Supervisors
- 1H Form I-9 and Employment Eligibility Verification
- 1H HR Recruitment and Selection Process
- 1H Personnel Record Retention (Federal Standards)
- 2H Reasonable Suspicion Training for Supervisors
- 1H Recognizing Child Abuse
- 2H Risks of Social Media in the Workplace
- 2H Sexual Harassment Awareness AB 1825 (California)
- 2H Sexual Harassment For Managers
- 1H Sexual Harassment in the Workplace AB 1825 (California)
- 1H Unconscious Bias for Local Government - **NEW!**
- 1H Violence in the Workplace
- 1H Workers' Compensation: Sprain and Strain Injury Prevention - **NEW!**
- 1H Workplace Bullying

GENERAL MANAGEMENT SKILLS

- 1H Conflict and Dispute Resolution
- 1H Inclusive Leadership - **NEW!**
- 1H Managing a Remote Workforce - **NEW!**
- 1H Parliamentary Procedures
- 1H Press Conference and Briefing Basics
- 1H Training for Small Communities - **NEW!**

GENERAL PROFESSIONAL SKILLS

- 1H An Introduction to Requests for Proposal - **NEW!**
- 1H Basic Math Concepts - **NEW!**
- 1H Basic Telephone Skills
- 1H Business Writing Basics
- 1H Career Professionalism
- 1H Developing Effective Communication Skills
- 1H Developing Leadership
- 2H Drone Use for First Responders - **NEW!**
- 1H Effective Presentation Basics
- 1H Emotional Intelligence for Leaders
- 1H Employee Recognition
- 1H Employee Retention
- 1H Enhancing Work Relationships
- 1H Finance 101 for Non-Financial Managers
- 1H Generational Differences
- 1H Goal Setting Skills
- 1H Interviewing Skills for Managers: Conducting an Interview
- 1H Leadership v. Management
- 1H Meeting Management
- 1H Navigating the Work Environment
- 1H Performance Management
- 1H Retaining Talent
- 1H Science of Employee Engagement
- 1H Shaping an Ethical Workplace Culture
- 1H Supervisor Skills - **NEW!**
- 1H The Aging Workforce: Leveraging the Talents of Mature Employees
- 1H Time Management Skills
- 1H Transition from Peer to Supervisor
- 1H Workplace Stress Resiliency

GENERAL SAFETY/COMPLIANCE

- 1H Absorbents and Spills
- 1H Advanced Defensive Driving Techniques
- 1H Airborne and Bloodborne Pathogens
- 1H Back Injuries
- 2H Basic First Aid
- 1H Bloodborne Pathogens for Public Entities
- 1H Computer Security Basics

- 1H Confined Spaces 101
- 1H Confined Spaces 102
- 1H Crisis Management
- 1H Dealing with Cold Stress
- 1H Dealing with Heat Stress
- 1H Defensive Driving Basics
- 1H Electrical and Fire Safety
- 1H Emergency Preparation and Egress
- 1H Equipment Safety
- 1H Fall Protection
- 30M FEMA Benefit-Cost Analysis Fundamentals
- 1H FEMA Emergency Support Function #6: Mass Care, Emergency Assistance, Housing, and Human Services
- 4H FEMA Fundamentals of Emergency Management
- 2H FEMA Fundamentals of Risk Management
- 3H FEMA ICS-200: ICS for Single Resources and Initial Action Incidents
- 2H FEMA Integrated Public Alert and Warning System (IPAWS) for Alerting Authorities
- 2H FEMA Introduction to Homeland Security Planning
- 2H FEMA Social Media in Emergency Management
- 1H FEMA Surveillance Awareness: What You Can Do?
- 2H FEMA The Role of Voluntary Organizations in Emergency Management
- 1H FEMA Wildfire Mitigation Basics
- 1H Global SDS and the Hazardous Communication Standards
- 2H Highway Incident Safety Guidelines for Emergency Responders
- 1H HIPAA: Protected Health Information For Public Entities
- 2H ICS-100c: Introduction to the Incident Command System - **NEW!**
- 1H Ladder Safety
- 1H Lockout/Tagout 101
- 1H Lockout/Tagout 102
- 1H Means of Egress
- 1H OSHA Safety Audits and State Plans - **NEW!**
- 1H Personal Protective Equipment
- 1H Preventing Accidents in the Workplace
- 1H Preventing Slips, Trips, and Falls
- 1H Public Employee Safety in the Community
- 30M Respirators and Air Quality
- 1H Workplace Ergonomics

HEALTH AND WELLNESS FOR LOCAL GOV

- 1H** Bloodborne Pathogens for First Responders - **NEW!**
- 3H** Building Financial Strength in First Responder Families - **NEW!**
- 1H** Infection and Communicable Diseases - **NEW!**
- 1H** Stress and Your Health
- 30M** Work Environment Flexibility
- 1H** Working from Home

INFORMATION TECHNOLOGY

- 1H** Cybersecurity Awareness - **NEW!**
- 1H** Cybersecurity Incident Response - **NEW!**
- 1H** Cybersecurity Threats to Public Entities - **NEW!**
- 1H** Excel Fundamentals - **NEW!**
- 1H** Security Awareness Training (HB 3834)

MASS CASUALTY INCIDENTS FOR LOCAL GOV

- 1H** Active Shooter - **NEW!**
- 3H** FEMA ICS-200: ICS for Single Resources and Initial Action Incidents
- 3.5H** FEMA IS-0700.b An Introduction to the National Incident Management System
- 3H** FEMA IS-702 NIMS Public Information Systems - **NEW!**
- 3H** FEMA IS-800.D: National Response Framework, An Introduction
- 1H** Protecting Transportation Systems

PARKS AND RECREATION

- 1H** Designing and Maintaining Safe Playgrounds

PUBLIC HEALTH AND WELLNESS

- 1H** Community Stop the Bleed - **NEW!**
- 1H** Public Pools and Public Health

ROADWAY AND HIGHWAY

- 2H** CDOT Flagger Training
- 1H** Guide to Temporary Traffic Control in Work Zones
- 1H** Inspection and Citation Guidance for Roadway and Highway Construction Work Zones
- 1H** Roadway Maintenance
- 1H** Safe and Effective Work Zone Inspections
- 1H** Snow and Ice Management
- 1H** Traffic Incident Management

- 1H** Understanding the MUTCD
- 30M** Understanding the MUTCD for Nebraska
- 1H** Work Zone Safety for Local Governments
- 1H** Work Zone Traffic Control

WATER AND WASTEWATER

- 1H** Chlorine Safety - **NEW!**
- 1H** Decentralized Wastewater Systems
- 1H** Drinking Water Distribution System Management
- 1H** Drinking Water Standards
- 1H** Sewer System Overview
- 1H** Storage Tank Management
- 1H** Stormwater Runoff Responsibilities 101
- 1H** Stormwater Runoff Responsibilities 201
- 1H** Wastewater Utility Operation & Maintenance
- 1H** Water Agency Security
- 1H** Water Distribution Management
- 1H** Water Quality Standards
- 1H** Watershed Overview