

The Preferred Training Academy



Get to know your Preferred service providers by engaging with our 30- to 60-minute, in-person, live training sessions. These interactive, personalized, educational sessions are hosted by key claims, risk management and member services personnel from Preferred. In the process, we will get to know you and gain a better understanding of your unique needs as well as those of your organization. All sessions are appropriate for new and experienced personnel.

LIVE TRAINING SESSIONS FOR PREFERRED MEMBERS

Preferred 100 is designed to give you an overview of the Preferred Governmental Insurance Trust and what makes Preferred membership special. We are 100% there for you!

Preferred Services 101 is presented by our Director of Loss Control Services and provides an overview of the unparalleled array of services and resources available to you as a member of Preferred including the Preferred TIPS matching grant program, best in class online training platforms, service planning, safety committee planning and participation, and much more!

Risk Management 101 teaches you how and why sound risk management practices can help your organization reduce and prevent claims. Topics covered include best practices, risk management as an analytical process, claims analysis and current risk management trends and updates.

Claims 101 explains the claims process from start to finish. We will review claims contacts as well as best practices for reporting claims. **Workers' Compensation Claims 101** covers compensability and the types of benefits available under Florida law. Best practices for handling and reporting claims are covered.

Liability Claims 101 covers types of liability coverages on your Preferred Coverage Agreement as well as best practices for information gathering and claims coordination. **Workers' Compensation Claims 101** and **Liability Claims 101** can be combined into one 45-minute session.

Workers' Compensation Presumption Claims 102 is an attorney-led session available for organizations with first responders subject to Florida's heart-lung presumption law.

Cyber Claims 101 is an hour-long session that covers best practices for avoiding cyber claims, our best-in-class cyber claims response and the extensive cyber related resources available to you as a member of Preferred.

Property 101 explains the first party property loss process including coverage types, definitions, how to submit a claim, best practices, contacts and how the roles of Engle Martin and PGCS adjusters support our members.

Property 102 focuses on key elements of Preferred Priority, our seamless disaster recovery program designed exclusively for Preferred members. We review how this innovative service assists your organization with reporting and mitigating storm related property claims (including FEMA) and a description of how Preferred, PGCS, BluSky and Engle Martin can help you before, during and after a storm.

Claims Portal 101 helps you leverage your claims data in a way that can drive powerful change at your organization. This training helps members utilize our new claims portal to its fullest potential by producing stunning PowerBI loss trend reports that can help you focus risk management efforts where they can make the greatest impact. Short training videos are available as well.

We view every training as a unique opportunity to connect with our Preferred members and bring added value to your organization. Preferred agents are encouraged to attend and participate. To schedule your personalized, live training sessions today, please reach out to Pam Hancock or Kevin Meehan with the contact information included below.

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